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Funk's Autobody

LIMITED WARRANTY POLICY

Although we believe our product is outstanding, there are some Limitations of what we can warranty and what we cannot. Please read this carefully to understand the Coverage.

Warranty coverage starts on the date the vehicle repairs were started. Balance of warranty remains unchanged in the event that warranty work is performed.

Warranty subject to change at anytime.

PAINT

We strive to use the latest in technology to match the factory OEM standard of paint systems. We are proud to present a **Lifetime warranty** on all topcoats. Your Vehicle was Refinished using PPG Industries Inc.

<u>PPG Industries, Inc. ("PPG") warrants the finish applied to the repaired areas</u> of your vehicle as indicated on the attached repair order against the following defects for as long as you own the car:

• Peeling or delamination of the topcoat and/or other layers of paint (primer, sealer, base, clearcoat)

- Cracking, chalking or checking
- Loss of gloss caused by cracking, chalking, checking or hazing
- Any paint failure attributed to defective PPG automotive products which are covered by this guarantee

EXCLUDED FROM COVERAGE UNDER THIS LIFETIME LIMITED PPG PAINT PERFORMANCE GUARANTEE ARE PAINT FAILURES RESULTING FROM THE FOLLOWING CONDITIONS:

• Paint deterioration caused by bubbles, blisters or other film degradation due to rust or corrosion originating from the substrate

• Hazing, chalking or loss of gloss caused by improper care, abrasive polishes, cleaning agents, or heavy-duty pressure washing

- Paint deterioration caused by abuse, accidents, acid rain, chemical fallout, stone chipping, any road hazard, or other acts of nature
- Accidents, scratches or chips (including stone chips), due to normal vehicle use, or as a result of tight manufacture tolerances causing rubbing then leading to failure
- Custom finishes, exotic finishes, or any finish other than approved refinish systems
- Finishes on vehicle used for commercial or competitive purposes
- Failures on finishes containing non-PPG or non-PPG-approved products
- Failure resulting from product misuse or abuse
- Repairs done over previously refinished areas unless stripped to bare metal or other original substrate (Repairs made over OEM refinished areas are covered under this guarantee, without requiring the vehicle to be stripped to bare metal or original substrate)

• Claims presented without proper guarantee documentation These are the only guarantees that PPG makes, and all other expressed or implied warranties, including without limitation, any warranty of fitness for a particular purpose or use, are disclaimed by PPG.

BODY

Lifetime Limited to the Registered Owner at Time of Repair:

- Glass installation failure resulting in leaking, cracking, shifting, from adhesive failure or incorrect installation.
- 2-Way Taped Mouldings showing signs of failed Adhesive
- Clipped Mouldings, fasteners, hardware, electrical failure resulting directly from our repairs
- Normal OEM Equipment failing to operate <u>directly after</u> repairs, in relation to our work area, but was operational prior to working on the vehicle
- Panel Fitment issues causing rubbing, excessive stone chipping, or other issues that are not compliant with OEM panel fitment standard deviations of +/- 4mm
- Parts broken that are directly related to the loss would be referred to on the original work order and not a warranty issue as such

EXCLUSIONS:

- Most common reason for glass installation failure is prior corrosion, this is not covered under warranty, if corrosion is present, it is documented, and warranty is void if corrosion is present already at time of glass installations
- Any New incident causing our product to fail is not covered under this warranty
- Any Wheel not re-torqued after 100kms of use from time of repair causing damage, is not covered under this warranty

Limited 5 Year Warranty on Undercoats, and Corrosion.

In an effort to maintain the integrity of your vehicle, we strive to provide you with OEM quality coverage. Toyota Corrosion Coverage is 60 Months perforation, we match this coverage. Perforation defines as "A Hole made by boring or piercing;" This includes all welding, splicing, brazing, spot resistant welding, all types of metal fusion, body work with Filling material, paint work or otherwise. Neglect such as stone chips, cracks in paint from other unrelated damage, or any work done free of charge will not be covered in this warranty.

The Factory uses an electronic charged dipping process to ensure the nooks and crannies of your vehicles body are completely covered, this process is not replicable after production. We take as many measures to ensure there is no bare metal wherever and whenever possible with creeping corrosion products, sealers, zinc coatings, bond & seal adhesives, and a myriad of other products tested against salt spray to try to help our repair last as long as possible well exceeding this warranty coverage.

- Any Undercoat (body filler, glaze, E-Coat, Epoxy, adhesives) material that is exhibiting signs of failure, such as cracking, shrinking, peeling, or rusting underneath the application (With no unrelated additional damage/failure to protect), will be covered when proven product has failed.
- Negligence on the owner's behalf to bring the issue forward in a timely manner (30 days) from first indication of problem, will not be covered, this is failure to protect resulting in further undue damage that can become irreparable.

EXCLUSIONS:

 After your repairs are completed it is critical that you take care of the vehicle in order to maintain its integrity. Any vehicle that has been neglected such as infrequent washing, extensive gravel and debris build up, stone chips not maintained and touched up, dents or door dings not addressed, cracked paint, will suffer from a shortened life, and a shortened repair life span as well. Likely all un-maintained paint issues turn into corrosion and product failure, and in that event, you are not covered. Any previous repairs done at our facility that are showing any signs of failure such as, but not limited to, peeling, flaking, cracking, rusting, delaminating, fading, dying back, or others, and has exhibited a new incident such as, but not limited to, a stone chip, a dent, paint fracture from impact, repairs completed at other facilities, Prior corrosion, or any other damage incident. Will not be covered under this Limited Warranty Policy.

MECHANICAL

- Due to the incredibly varied warranty on aftermarket and OEM mechanical parts, these warranties will be referred back to parts suppliers on a case by case basis.
- Failure to retorque wheel lug nuts after 100km is not the responsibility of Funk's Autobody (1987) LTD., any mechanical failure or damages resulting in a loss of wheel from failing to retorque is the owner's responsibility.
- In the unlikely event that any Mechanical component fails, it will be on a case by case basis that warranty is covered.
- <u>Any diagnosing of mechanical issues is to be done on an owner to authorize</u> <u>schedule, mechanical shop to determine if mechanical issue is directly related to</u> <u>repairs, or incident of loss.</u>